

					<p>requirements of relevant environmental ordinances and EM&A Manual.</p> <p>2)The promotional flyer contains a Community Liaison Hotline: 9790 2879 that can be placed in residents' mailboxes, so they can directly contact you to resolve environmental issues.</p> <p>For EPD officer:</p> <p>1)Please consider that the Community Liaison Hotline: 9790 2879 will be provided for the complainant to directly contact the Contractor to resolve environmental issues.</p> <p>2) Please consider encouraging the complainant to provide more accurate and detailed information to facilitate our follow-up efforts.</p>	
C003		Soil/muddy water from San Uk Leng at Man Kam To Road near Designated Project of the Police Facilities in Kong Nga Po, near San Uk Leng at Man Kam To Road	7-Apr.-2024	<p>The complainant alleged in Chinese, as shown below:</p> <p>1)4 月 6 日下午約一點下了一場雨，但到 7 號已過一天，河水還是泥黃色</p> <p>2)投訴人表示為上水新屋嶺附近居民，在新屋嶺練靶場附近有一政府地盤，由中國建築進行有關政府機動步隊的工程。投訴人表示建築公司沒有一個妥善的排污系統，把地盤所產生的黃泥水直接排在新屋嶺或經新屋嶺排走，導致黃泥水經引水道流入新屋嶺及新屋嶺漁塘，嚴重影響附近居民，現要求有關部門盡快跟進及處理。</p>	<p>Record of Site Investigation</p> <p>Based on a complaint investigation conducted by the Contractor, no muddy water was found discharged from the site. Mitigation measures have been strengthened by plugging off the last manholes of the site.</p> <p>According to the document provided, the improvement measures implemented by the Contractor include the following: 1) Manhole SMH-0503 was plugged off, 2) Water pump was placed in the manhole to pump wastewater, if any, to the wastewater treatment facilities, 3) Manhole SMH-1305 was plugged off, and 4) Water pump was placed in the manhole to pump wastewater, if any, to the wastewater treatment facilities.</p>	Closed

Cumulative Complaint Log

Complaint Log Reporting Period	Total no. of Complaint Received
This reporting month	0
From 1st April 2023 to end of the reporting month	3

APPENDIX N
SUMMARY OF SUCCESSFUL
PROSECUTION